

---

# JEFFREY PRICE

Solutions-oriented Information Technology Professional

---

## // ABOUT ME

Solutions-oriented Information Technology Professional with extensive experience across the entire IT service delivery pipeline and proven leadership within the managed care and self-funded space.



## // CONTACT

☎ +1 (214) 574-3549

✉ [jeffrey.price@healthsmart.com](mailto:jeffrey.price@healthsmart.com)  
(<mailto:jeffrey.price@healthsmart.com>)

📍 Dallas/Fort Worth Area

## // EXPERIENCE

### HealthSmart Holdings, Inc.

**Senior Vice President, Information Systems** (March 2017 - Present)

**Collaborate** with executive team to design strategies that enhance business through applied technology. Oversee all aspects of design and deployment of corporate information systems. Direct operations for complex information technology environment. Oversee HealthSmart's' Information Systems division, comprising 100+ employees. Design information architecture with full responsibility for business continuity.

**Vice President, Application Development** (May 2013 - March 2017)

Responsible for stability and uniformity of disparate application development teams spanning multiple locations and acquired entities. Successfully reorganized diverse teams under a single application development department and **leadership**. Extended **innovative** and **creative** Application Life-Cycle Management (ALM) techniques to improve efficiencies, quality, and versatility of contributors. Cast **vision** and architected system framework to position company for more extensive Agile-transformation. Served as primary information technology **leader**-stakeholder for HealthSmart Network Solutions (PPO) division. Oversaw HealthSmart's clearinghouse day-to-day operations and continued platform improvement.

---

### HealthSmart Information Systems, Inc.

**Director of Software Engineering** (February 2005 - May 2013)

## // SKILLS

### StrengthsFinder 2.0

---

#### Relator

Enjoys close relationships with others. Finds deep satisfaction in working hard with others to achieve a goal.

#### Strategic

Creates alternative ways to proceed. Quickly spots the relevant patterns and issues when faced with any given scenario.

#### Analytical

Searches for reasons and causes. Thinks about all the factors that might affect a situation.

#### Intellection

Introspective and appreciative of intellectual discussions.

#### Context

Enjoys thinking about the past. Understands the present by researching its history.

### Programming

---

.NET / C#

HTML / XML / CSS

Managed software development resources to align with enterprise **strategy** and **adapt** quickly to changes in business and industry direction. Responsible for stabilizing and integrating software and systems obtained from mergers & acquisitions.

**Senior Software Engineer** (January 2001 - February 2005)

Architected new software systems to **adapt** to rapidly changing business requirements. **Collaborated** with clients to establish EDI interchanges. Developed core software components in alignment with corporate growth **strategy**. Provided **training** to application development staff.

**Selected Accomplishments:**

- Centralized source-control management on Subversion and introduced **Application Life-Cycle Management (ALM)** disciplines of **Test-Driven Development (TDD)** and **Continuous Integration (CI)**.
- Designed and developed dynamic claim routing solution to route electronic health care claims to various partners according to client-defined plan design.
- Architected n-tier framework that centralized business rules and standardized data access to CareVu Repricing Engine enabling simplified, safe access to the application data for the development team.

---

## HealthSmart Preferred Care, Inc.

**Software Engineer** (December 1999 - January 2001)

Designed and maintained software applications for nationwide Preferred Provider Organization (PPO). Drafted **corrective action plans (CAP)** and **policies and procedures (P&P)** for IS Department to meet URAC accreditation. Authored documentation for numerous projects encompassing status reports to management and developer/end-user documentation.

**Selected Accomplishments:**

- Coordinated year-long mailroom automation project with vendor. Specified, procured, and configured the necessary server and network stack to optimize the large paper-to-EDI project.
- Developed Electronic Claims Mailbox (ECM) to deliver and simplify client access to their medical claims resulting in significant **cost reduction** of traditional paper/mail delivery.

---

## Southwest Health Information Network

**System Administrator** (May 1996 - December 1999)

Supported servers, user workstations, network infrastructure, and software. Established departmental procedures and **best practices** for setting up workstations, adding new user accounts, mailboxes, backups, and disaster recovery. Supervised small team of helpdesk technicians, delegated support tickets by balancing resource availability and skill level. Managed day-to-day interactions with end-users, extending quality customer service.

**Selected Accomplishments:**

- Conceptualized and developed web-based intranet Online Resource Center (ORC), complete with helpdesk call reporting/tracking, employee directories, and human relations forms/applications.

R

T-SQL

## Databases

---

Microsoft SQL Server

Oracle

MySQL

## // HOBBIES & INTERESTS

 Music

---

 Reading

---

 Photography

- Spearheaded planning, implementation, and maintenance of SAGE Acuity Financials accounting system.

## // EDUCATION

### Texas Tech University, Rawls College of Business

**Bachelor's Degree in Business Administration (BBA)**

---

### Johns Hopkins University, Coursera

#### **Data Science Specialization**

- The Data Scientist's Toolbox (certificate  
(<https://www.coursera.org/account/accomplishments/verify/ZE3QC5H363>))
  - R Programming (certificate  
(<https://www.coursera.org/account/accomplishments/verify/TCMCCD4BF5>))
  - Getting and Cleaning Data (certificate  
(<https://www.coursera.org/account/accomplishments/verify/5QS3QVB837>))
  - Exploratory Data Analysis (certificate  
(<https://www.coursera.org/account/accomplishments/verify/YVRADH7E9E>))
  - Reproducible Research (certificate  
(<https://www.coursera.org/account/accomplishments/verify/5MAUHPJV3RBR>))
  - Statistical Inference (enrolled)
- 

#### **Certifications**

- Microsoft Certified Solution Developer (License 2090167)
  - Microsoft Certified Professional (License 2090167)
-